

2024 YEAR IMPRESSION

# PP & CC

*Professional Performance & Compassionate Care*

Dr. Ellen Ricke joins the PP&CC team!

Her **implementation expertise** will strengthen our research & increase the impact of our evaluation tools in practice.



We launched 2 new tools! With the **BLiNC** we are now serving the professional development of nurses-in-training. For primary care physicians and their teams we adjusted the **WellNext Scan** to assess vitality in their practice context.



We continued to address **gender equality in medicine**. Prof. Kiki Lombarts gave several interviews, including:

"Women are better off with female doctors".

"Three possible explanations: this is why treatment by a female doctor is more successful for female patients."



**PP&CC at the Rogano Meeting**  
(international annual conference for researchers in/of medical education)

Rogano 2024 took place in Basel, Switzerland. What a great opportunity to share our research, receive valuable feedback from the medical education research community, and meet old and new colleagues!

We continue to support healthcare professionals in **measuring** their (individual & team) performance, learning environment, workplace climate, and overall vitality.

In addition, we launched the **Masters in Moderating (MiM)** series to provide coaches with the latest evidence of our tools and their use in practice, so they are fully equipped to **facilitate** teams in **meaningful dialogues** about the measurement results.

Learn more at

[www.professionalperformance-amsterdam.com](http://www.professionalperformance-amsterdam.com)



# PP&CC TIMELINE 2024

## PERFORMANCE IMPRESSIONS

January

Interviews Prof. Kiki Lombarts:

- **NEW** "Women are better off with female doctors" for DPG media (o.a. AD, Parool, Trouw, Eindhovens Dagblad).
- "Explaining Gendered performance differences" in MargrietOnline.

February

**Workshop** on Professional Performance by PhD candidates Anne van Graafeiland & Sofiya Abedali, for all colleagues of the dep. of Medical Psychology.

April

- Vitality training Amsterdam UMC residents.
- Amsterdam Public Health (APH) spring meeting – Sofiya Abedali **rewarded travel grant** to kick off the Canadian well-being project Univ. of Calgary.

- PP&CC alumna **Dr. Irene Sloopweg** concludes her rich and successful career with a conference on Population Health Education at LUMC.
- Gathering of the Women Academics Network Amsterdam UMC (**WANA**). "We demand the bal". Inspired by Abby Wambach's Woolpack speech.

May

- Dr. Ellen Ricke received a **grant** from the Amsterdam Public Health research institute to investigate the **WellNext Scan** for general practitioners

June

- **Teaching** by Dr. Joost van den Berg & **workshops** led by the PP&CC PhD candidates for 3rd yr Bachelor medical students on professional performance & well-being.
- **Medical Education Scientist Amsterdam (MESA)** symposium, organized by Sofiya Abedali, Anne van Graafeiland et al. for all Amsterdam UMC medical education researchers.

January

- PP&CC teaches various classes & workshops at the Education and Training Day of Amsterdam UMC.
- "Kiki's Column for Leading Doctors: Bring on AI in medicine".
- Rosa Bogerd presented her study on **Appreciating Appreciation** for residents & faculty of the ErasmusMC dep. of neurology.

March

- PP&CC & the Amsterdam UMC teaching support center for residency training (MVO) meet to discuss how to best support our residents & supervisors
- Special event: **'Exploring Gratitude'** for the medical students honours class, with Rosa Bogerd & Prof. Kiki Lombarts
- Sofiya Abedali granted **OHMES EDI Scholarship** in Health and Medical Education Funding Competition (Univ. of Calgary, Canada).

1. May

Start of our **new colleague Dr. Ellen Ricke**. Her focus is on implementation and impact, with special interest in the WNS for general practices.

May

- **Lecture** by Prof. Kiki Lombarts at the annual Aviation education day. 'What pilots may learn from the medical specialists' well-established **IFMS** (Individual Functioning Medical Specialist) program'.
- **Lecture** by Dr. Joost van den Berg, MD on **well-being** for residents & faculty in Gastrointestinal and Liver Diseases.

June

- Prof. Kiki Lombarts interviewed by Ignace Schretlen for **Arts & Auto** "Female qualities undervalued"

June

- **Workshop** by Dr. Joost van den Berg & Sofiya Abedali on Well-being for medical students in Top Sports Training

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# PP&CC TIMELINE 2024

## PERFORMANCE IMPRESSIONS

July

New publication!

**NEW**

System for Evaluation of Teaching Qualities (SETQ) Smart for use in Brazil: residents' version; Dr Naraai Camboim Bezerra et al.

23./24. August

Team PP&CC in Basel for the annual Rogano meeting: medical education researchers discussing their work!



September

Louise van Galen, 4th yr resident internal medicine, interviewed Prof. Kiki Lombarts for The Internist: "The differences must be named".

24. October

Anne van Graafeiland and Sofiya Abedali helped organize the Medical Education Scientist Amsterdam (MESA) symposium, bringing Medical Education Scientist together!

10-24. November



Sofiya Abedali visits University of Calgary to introduce the physicians well-being project. In this international project we are happily collaborating with PP&CC alumna Dr. Alina Smirnova, and many more Canadian colleagues.

3. December

Guest speaker: Prof. Kiki Lombarts was invited by the women's network of the Princess Maxima Center for Pediatric Oncology to discuss how to promote gender equality in medicine.

11. December

PP&CC offers the first **Masters in Moderating** workshop for coaches, dedicated to supporting healthcare staff well-being.

July

Prof. Kiki Lombarts presents the KNMG commissioned **research report** 'The **Position of Formal Educators** in Providing and Securing the Quality of Continuing Medical Education' to the Royal Dutch Society for the Advancement of Medicine (KNMG).

July

New publication!

**NEW**

Compassionate care through the eyes of patients and physicians: An interview study.  
Debets MPM et al.

5. October

Keynote '**Medicine is not Gender-Neutral: She is Male**' by Prof. Kiki Lombarts at the conference of the Association of Dutch Women Doctors (VNVA), held to celebrate Prof. Marian Mourits with the Els Borst award:

30. October - 2 November

Bi-annual **WellMed Conference**, Greece, dedicated to research on **healthcare professionals' wellbeing**. Presentation by Sofiya Abedali & Workshop on the WellNext Scan by Sofiya & Prof. Kiki Lombarts.

14. November

Presentation VAGO-sessie Gynaecongres by Dr. Joost van den Berg

19. November

Women Academics Network Amsterdam (WANA) meeting with guest speaker Roos van Dalen.

4. December

Annual MMV- (Modernization of Residency Training) congres. Workshop **Teaching Climate**, by Anne Graafeiland & Dr. Joost van den Berg.



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# 5 FACTS ABOUT PP&CC IN 2024

Did you know that this year...

...In April 2024, PP&CC was awarded a prestigious grant from the University of Calgary to investigate gender effects in the work and learning environments of physicians? This project aims to enhance well-being and equity in medical education worldwide.

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...we welcomed a fellow researcher and practicing GP from Brazil, Naarai Camboim, MD. She introduced and investigates the System for Evaluation of Teaching Qualities (SETQ) in Brazil. Her 8 months stay with PP&CC was enriching for all of us; and fun!

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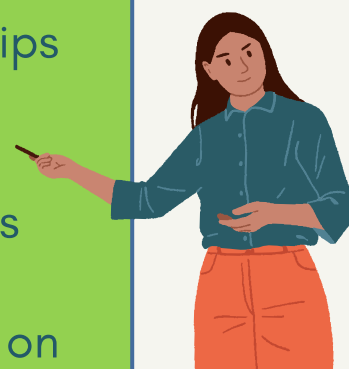


...in 2024, the Perito Professional Performance Platform assisted hospitals in completing **991 feedback reports**, in total **576** supervisors received a **SETQ report**.

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04

..... our other contributions to Amsterdam UMC include IFMS coaching, memberships of the DIVA (Workforce sustainability Committee) and the WANA board. Nationally, Prof. Kiki Lombarts serves as board member of the Dutch Women Professors Network with a special focus on UMC's.



...we **love to teach?**  
Among others, we can be found at the bachelor education year 3 for the "Op Maat" program, the DOO with "Fit-to-Perform," Physician and Top Sport and Various conferences across settings and specialties.

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